IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER
Monitoring Reporting Requirements Not Met for
Ripley City Of WV3301811

Our water system violated drinking water monitoring requirements. Even though these were not emergencies, you, as our customers, have a right to know what happened and what we did to correct the situation.

We are required to monitor your drinking water on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During periods listed in the table below, we did not monitor or test as required and therefore cannot be sure of the quality of our drinking water during that time.

What should I do?
At this time, there is nothing you need to do.

The table below lists the monitoring we did not conduct, other violations, and the associated compliance period.

Monitoring Violation	Year-Fed Report #	Monitoring Frequency	Compliance Period
36, MONITORING, RTN/RPT MAJOR, CHLORINE Missing Required Chlorine Residual Associated With a Bacteriological Sample or Entry Point to the Distribution	FY2019 – 611049	Monthly	Sept 2018
WB, CHLORINE, MOR Incomplete/Not submitted as Required or Missing Res. Cl from Coliform Result	FY2019 - 611034 FY2019 - 611036 FY2019 - 611042 FY2019 - 611048 FY2019 - 611053 FY2020 - 611069 FY2021 - 611091 FY2021 - 611095 FY2021 - 611097 FY2021 - 611099 FY2021 - 611106 FY2021 - 611110 FY2022 - 611113 FY2022 - 611118	Monthly	May 2018 July 2018 Aug 2018 Sept 2018 Oct 2018 Sept 2019 June 2020 July 2020 Aug 2020 Sept 2020 Nov 2020 Dec 2020 May 2021 June 2021

What happened? What is being done? (Describe corrective action)
The City of Ripley water system incurred several historical violations, which were related to incomplete paperwork or missed samples. We take these past reporting omissions seriously, and under new leadership we have put in place better compliance and record-keeping procedures. We enforce rigorous monitoring protocols and timely data submissions to ensure our system meets or exceeds all West Virginia Public Health standards. Our goal is safe, clean, and reliable water.

For more information, please contact Brian Arthur, Chief Operator (Contact Name) at 304-372-5815 (Phone Number)
or 108 South St Ripley, WV 25271 (Mailing Address).

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

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