# IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER
## Monitoring Reporting Requirements Not Met for
## Ripley City Of WV3301811

Our water system violated drinking water monitoring requirements. Even though these were not emergencies, you, as our customers, have a right to know what happened and what we did to correct the situation.

*We are required to monitor your drinking water on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During periods listed in the table below, we did not monitor or test as required and therefore cannot be sure of the quality of our drinking water during that time.*

*The standard for Haloacetic Acids (HAA5) is 60.0µg/L.*
*The standard for Total Trihalomethanes (TTHM) is 80.0 µg/L.*

**What should I do?**
At this time, there is nothing you need to do. You do not need to use an alternative (e.g. bottled) water supply. However, if you have specific health concerns, it is recommended that you consult with your doctor.

**What does this mean?**
This is not an immediate risk. If it had been, you would have been notified immediately. However, some people who drink water containing Total Trihalomethanes (TTHM) or Haloacetic Acids (HAA5) in excess of the MCL or standard over many years may have an increased risk of getting cancer.

The table below lists the monitoring we did not conduct, other violations, and the associated compliance period.

| Monitoring Violation | Year-Fed Report # | Monitoring Frequency | Compliance Period |
|---|---|---|---|
| 02, MCL, Haloacetic Acids (HAA5), Exceeded Maximum Contaminant Level (MCL) | FY2009 - 611009<br>FY2009 - 611010 | Quarterly | Q4 2008<br>Q3 2008 |

**What happened? What is being done?** (Describe corrective action)

During the third and fourth quarter of 2008, the water system exceeded the MCL for (HAA5), which are byproducts that can form when chlorine disinfects the water. To permanently resolve this historical issue, our team aggressively manages water age and circulation by ensuring proper daily tank turnover. Additionally, we now conduct comprehensive system-wide flushing twice a year to maintain optimal water freshness and eliminate stagnation, keeping our water safe and within all regulatory limits.

For more information, please contact Brian Arthur, Chief Operator (Contact Name) at 304-372-5815 (Phone Number)
or 108 South St Ripley, WV 25271 (Mailing Address).

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

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