

## **CITY POLICY REGARDING SEWER MAINTANCE**

### **1. CALL CITY FIRST**

When sewer problems are experienced, the resident should first ***CONTACT THE CITY***. We will check the main sewer and if there is a cleanout existing at ground we will also inspect that to determine of the stoppage is in the service sewer or the building side. We will clear the stoppage if it is in the City part of the system. Otherwise, we will notify the resident.

### **2. PROPERTY OWNER'S RESPONSIBILITY**

The owner of the property is responsible for keeping the sewer line clear between the building and the cleanout, if there is one. If there is no cleanout at ground level, the owner is also responsible for clearing its connection to the service sewer is also the owner's responsibility for clearing the service sewer to the main sewer. Locating the building sewer, and its connections to the service sewer is also the owner's responsibility, although we will attempt to assist with available records and information. We suggest the owner employ a plumbing or sewer contractor to clear any stoppages in the building or service sewer.

### **3. DEFECTIVE SERVICE LINE**

If the contractor is **UNABLE TO CLEAR A STOPPAGE DUE** to the defect in the service sewer we will repair it. If there is no cleanout to ground level, the contractor must first expose the end of the service sewer at the easement or right-of-way line. The city will perform no work on private property except within a public easement.

### **4. CITY WILL INSTALL CLEANOUT**

If the contractor was able to clear a stoppage in a service sewer, but, because there was no cleanout to ground level, had to excavate to the end of the service sewer, we will install a cleanout to facilitate clearing future stoppages. The contractor should contact us before closing the excavation.

### **5. LIMIT OF CITY'S RESPONSIBILITY**

The City does not claim any responsibility for work on private property or for damages caused by waste backup due to a stoppage in the main sewer line. Each situation is different. If you do experience any damages to

your property as a result of a sewer clog in the main line please contact the business office and we will put you in touch with our insurance agent who will do a full investigation and determine to what extent if any the City is liable.

**6. ARE YOU INSURED?**

The City strongly recommends that each home owner or tenant have sewer and drain backup coverage on their home owners policy. It is relatively inexpensive and may help offset some expenses in the event of sewer clog. Check with your insurance agent.